**The BRAVO Award goes to Brenda & Cody Love**

*From the Cedar Avenue Apartments in Richmond Hill, ON*

Mother and son duo Brenda and Cody are the heart and soul of the Cedar Avenue Apartments and make everyone feel like “they are part of the family”. Brenda and her family moved into the Cedar Avenue Apartments in 2000 as Residents and Brenda loved her home so much, she became the building cleaner in 2005 and then the Building Manager in 2008. Cody became the Assistant Building Manager in 2010.

Brenda and Cody truly represent the Timbercreek Communities Vision of “creating better living experiences together”. They consistently demonstrate the spirit of the BRAVO Award by going above and beyond to provide extraordinary service to their Residents.

Honourable mentions to Real Comeau at Kingston Estates, Donald and Deborah Elliot at Glenbourne Gardens, Doug Butler and Nancy Lesperance at Spanish Trio, Maria Moreira at Terrace Gardens and Stewart & Diana Swift and JP Rinaldo at Manhattan Towers.

Thank you to everyone who nominated a Team Member for going above and beyond.

We received 177 nominations for 89 Team Members. Thank you for taking the time to nominate someone that went above and beyond for you. The next BRAVO Award will be presented in July, so please keep sending us your stories at www.timbercreek.com/bravoaward.

Order in photo, L-R: Nira Vigneswaran (Regional Manager, Toronto East), Cody Love, Brenda Love, Patricia DeGasperis (Director of Operations, GTA)
Spring into Spring

Spring cleaning and planting will be underway soon

Thank you for responding to our Resident Satisfaction survey in December. Based on your feedback, we are excited to announce our spring cleaning program. Over the next few months:

- Parking garages and lots will be power washed
- Hallway, lobby and common area carpets will be steam cleaned
- Garbage chutes, bins and compactors will be cleaned

The flower beds are being refreshed

We are rejuvenating, refreshing and renewing the landscaping by planting over 6,000 plants and adding 10 eighteen-wheel truckloads of mulch into the flower beds and planters in May and June.

Be a good neighbour and help us keep your community clean

You can help keep your community clean and beautiful this Spring and Summer. Please keep your balconies clear of nets, wind chimes, bird feeders, storage items and litter boxes. Please put your planter boxes on the inside of your balcony to respect everyone’s enjoyment of the community.

Help us keep the grounds clean and safe for everyone by picking up after your pet, putting your cigarette out in an ashtray and putting litter in the garbage. Please refrain from using the balcony as your pet’s toilet and throwing cigarettes off the balcony. It is a health and fire hazard for your neighbours.

It’s easy bein’ green

For the last several months we have been replacing the CFL bulbs in the common areas with LEDs. LEDs are 57% more efficient than CFL bulbs. We’ve been installing Novitherm reflectors behind radiators to keep more heat in your suite.

Small changes can make a big impact on the environment.

- Turn off the lights when you leave your suite
- Move items away from your vents to let the heat flow
- Turn down your air conditioning or heat when you aren’t at home
- Notify your Building Manager for a leaky faucet or running toilet

Fats, oils and grease, oh my!

Cleaning up after cooking with oils or grease is always a challenge. What do you do with the grease, fats and oils? Many of us pour it down the kitchen sink, wash it down with hot water and hope that it doesn’t clog the pipe. There is now a better and more environmentally responsible way to dispose of these items. Use a FOG cup, it’s easy.

1. Fill it
2. Freeze it
3. Garbage or Green Bin* it
4. Repeat

Need a FOG cup? Pick up one from your building office.

*Toronto, Richmond Hill and Brampton only

Upcoming Holidays

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<td>Victoria Day 1</td>
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1 Building Office Closed in ON, QC, AB, MB
2 Building Office Closed All Provinces
3 Building Office Closed in ON, AB

Good friends make great Neighbours

Refer a friend or family member and when they become a Resident you receive a referral bonus of $200.*

*Conditions apply