

# Vision

**We create better living experiences together.**

We are a leading owner and operator of multi-family residential communities across Canada. Our people take pride in ownership and an active hands-on approach in how we manage our communities. We are committed to working together collaboratively with our team and community members to create better living experiences.

## Core Values

**We are committed to living the following values with each other and our stakeholders.**

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### Great Place to Work

**A strong culture is critical to our success.**

It allows us to attract and retain Team Members and strengthen our brand, and is essential to achieving operational excellence. We give our personal best because we take pride in the work we do and because we trust and respect our Team Members.

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### Great Place to Live

**We are committed to satisfying and delighting our Residents.**

We make decisions with the Resident in mind and are committed to delivering an unparalleled customer experience. We treat our Residents the way we would like to be treated, and know that in doing so, they will become our advocates.

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### Integrity

**We treat our Residents, Team Members and suppliers with respect and fairness, and expect the same in return.**

We value honesty and trust, and we deliver what we say we will deliver by keeping our commitments. We do the right thing.

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### Teamwork

**Within our industry, communities and at work we encourage Team Members to be leaders.**

We value thought-leadership and innovative thinking; behaviours that enable us to continue pushing forward and raising the bar. We value collective ambition and work as a team to get things done.

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### Ownership Mindset

**We are owners who take a hands-on, active approach to everything we do.**

Everyone at Timbercreek Communities, regardless of their role, is willing and able to do what it takes to get the job done. We make decisions that are right for the company. We are focused on delivering on our commitments and organizational objectives.

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### Community Focus

**We are dedicated to serving the members of our various communities and supporting their goals and needs.**

We are socially responsible and committed to sustainability, with a focus on giving back to the local communities in which we operate.

***We will enjoy the kind of success that rewards all our stakeholders when we fully commit to these values.***